

Hi5

High cover Health Insurance
with **5,000,000 THB** protection

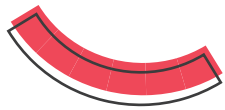
Your health in safe hands

Luma



Your companion for all things health

- Caring for over **200,000 members**
- Embracing **diversity** with **multicultural teams**
- Servicing more than **70 different nationalities**
- Guiding members from **5 offices** around the globe
- **Brighter Health** with **Easy, Accessible, and Ethical** insurance.



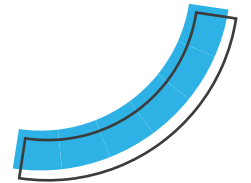
easy

We make insurance easy to understand and easy to use.



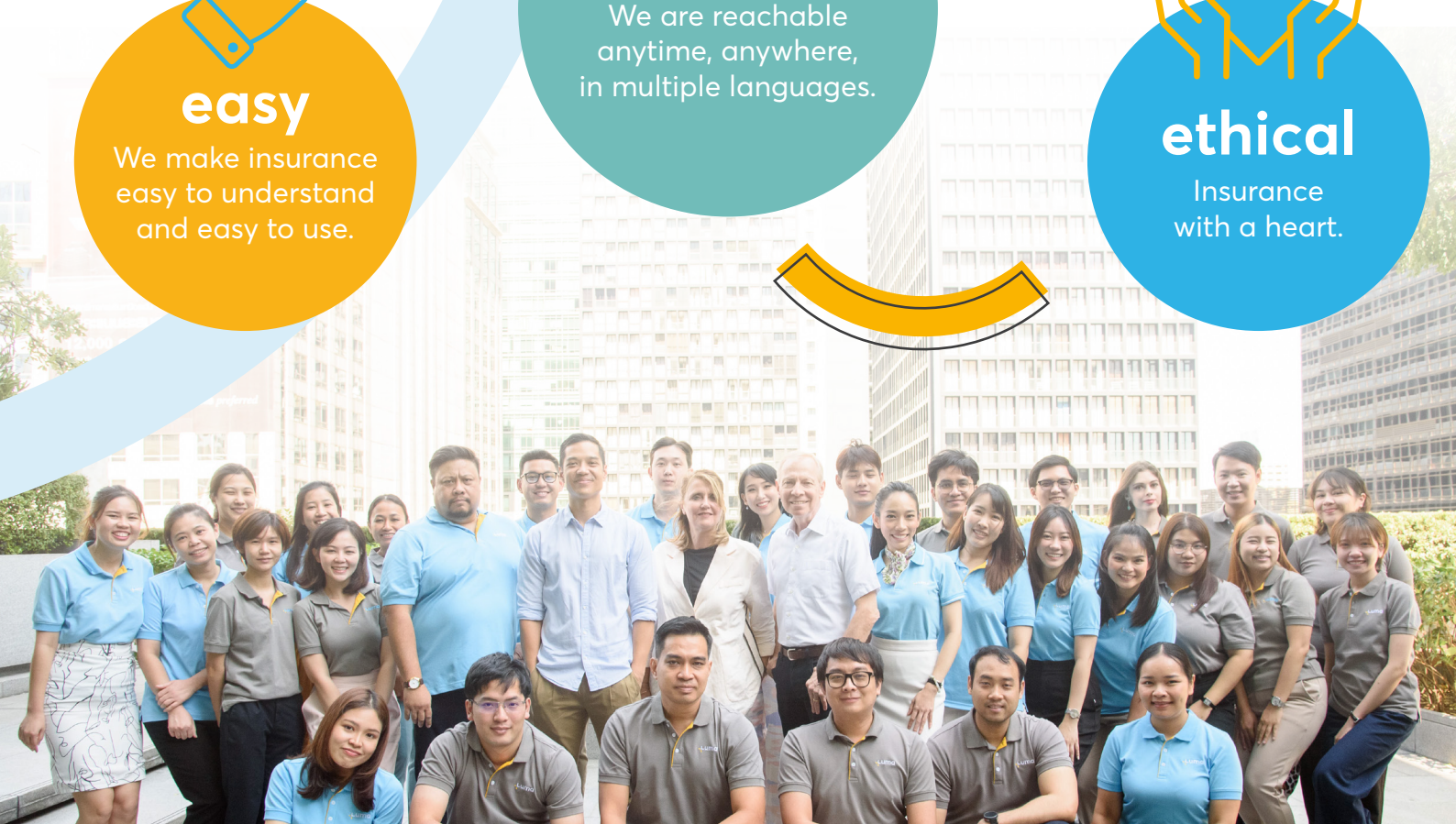
accessible

We are reachable anytime, anywhere, in multiple languages.



ethical

Insurance with a heart.



Hi5

at a glance

HIGH ANNUAL LIMIT WITH 5,000,000 THB MEDICAL COVERAGE

- Comprehensive coverage including all types of cancer, critical illnesses and Covid-19
- Minor and major surgeries (no need to stay overnight at the hospital)
- Accidental outpatient treatments within 24hrs
- International Medical Emergencies and Evacuation*
- Renewable until your 99th birthday
- Optional coverage available



Outpatient



Dental



Maternity



Vision



Elective treatments

PRIVILEGED ACCESS TO TOP HOSPITALS

- Guaranteed access to top private hospitals
- Direct Billing within LUMA's preferred network with no cash advance at 400+ hospitals and clinics in the region

PREMIUM MADE AFFORDABLE

- Family discounts starting from 2 people
- Lower your premium with a wide range of deductibles

EASY TO PAY

- Pay by bank transfer, PromptPay/QR code or credit card
- Enjoy 0% interest with our 10 month credit card installment payment option
- No credit card surcharge

MORE THAN JUST AN INSURANCE



Second Medical Opinion



LUMA Care Mobile Application



LUMA Member Privilege Program

Table of Benefits

PLAN 1

PLAN 2

ANNUAL LIMIT PER PERSON

5,000,000 THB

5,000,000 THB



HOSPITALIZATION BENEFITS

		THB 5,000 per day	THB 8,000 per day
Section 1	Room and board fees including hospital service charges (Inpatient).		
	Intensive Care Inpatient Room (ICU) Room and board including hospital service charges (Inpatient).	✔ Paid in Full	✔ Paid in Full
Section 2	Medical service fees for diagnosis or treatment, blood transfusion service & blood component fees, nursing service fees, drug fees, parenteral nutrition fees and medical supply fees per policy year.		
	2.1 Medical service fees for diagnosis	✔ Paid in Full	✔ Paid in Full
	2.2 Medical service fees for treatment, blood transfusion service & blood component, nursing service		
	2.3 Drug fees, parenteral nutrition fees and medical supply fees		
	2.4 Home medication fees and home medical supply fees (medical supplies 1)		
Section 3	Attending medical professional fee (Doctor) per policy year.	✔ Paid in Full	✔ Paid in Full
Section 4	Medical expenses for surgery and surgical procedures per policy year.		
	4.1 Operating room fees and operating procedure room fees		
	4.2 Medication expenses, parenteral nutrition expenses, medical supplies expenses and equipment expenses for surgery and surgical procedures	✔ Paid in Full	✔ Paid in Full
	4.3 Medical professional fees for surgery or surgical procedures including Surgical Assistant Doctor (Doctor fee)		
	4.4 Anesthesiologist Fees (Doctor fee)		
	4.5 Medical expenses for organ transplant		
Section 5	Major surgery that does not require an inpatient stay (day surgery).	✔ Paid in Full	✔ Paid in Full

Paid in Full: Coverage up to Overall Annual Limit per person.

Admission for treatment as an inpatient refers to an admission for treatment as in inpatient or major surgery without requiring an inpatient admission (day surgery) in the Medical Facility per time; and includes an admission for treatment as in inpatient or Major surgery without requiring an Inpatient admission in the Medical Facility no matter how many times for the same injury or illness, and is not yet cured, including related or continuous complications. Admission within 90 days from the last discharge from the Medical Facility is considered the same admission for treatment.

This English version is an indicative translation of the original Thai version. The original Thai version is the only legally binding version.

Table of Benefits

PLAN 1

PLAN 2

ANNUAL LIMIT PER PERSON

5,000,000 THB

5,000,000 THB



BENEFITS IN CASE NO HOSPITALIZATION IS REQUIRED

Section 6	Medical expenses for diagnostic examinations before and after a directly related inpatient stay or medical fees for outpatient follow-up treatments after discharge from a directly related inpatient stay per policy year.	<p>6.1 Medical expenses for diagnostic examinations before and after a directly related inpatient stay, within 45 days</p> <p>6.2 Medical expenses for outpatient follow-up treatments after discharge from a directly related inpatient stay, within 45 days (not including diagnostic examinations).</p>	THB 15,000 per policy year	THB 15,000 per policy year
Section 7	Outpatient medical expenses in case of injury, within 24 hours from an accident (per event).		☑ Paid in Full	☑ Paid in Full
Section 8	Rehabilitation expenses after an inpatient stay, per policy year.		Paid in Full 10 days per policy year	Paid in Full 10 days per policy year
Section 9	Medical expenses for the treatment of chronic kidney disease by kidney dialysis, per policy year.		THB 10,000 per policy year	THB 10,000 per policy year
Section 10	Medical expenses for the treatment of cancer & tumor by radiotherapy, interventional radiology and nuclear medicine, per policy year.		☑ Paid in Full	☑ Paid in Full
Section 11	Medical expenses for cancer treatment by chemotherapy, per policy year.		☑ Paid in Full	☑ Paid in Full
Section 12	Emergency ambulance service fees.		☑ Paid in Full	☑ Paid in Full
Section 13	Medical Expenses for minor surgery.		☑ Paid in Full	☑ Paid in Full

Paid in Full: Coverage up to Overall Annual Limit per person.

Admission for treatment as an inpatient refers to an admission for treatment as in inpatient or major surgery without requiring an inpatient admission (day surgery) in the Medical Facility per time; and includes an admission for treatment as in inpatient or Major surgery without requiring an Inpatient admission in the Medical Facility no matter how many times for the same injury or illness, and is not yet cured, including related or continuous complications. Admission within 90 days from the last discharge from the Medical Facility is considered the same admission for treatment.

Emergency refers to a sudden, severe, unforeseen acute medical condition or injury commencing within 48 hours of the Emergency event which requires immediate medical treatment, that without treatment could result in death or serious impairment of bodily function.

This English version is an indicative translation of the original Thai version. The original Thai version is the only legally binding version.

Table of Benefits

PLAN 1

PLAN 2

ANNUAL LIMIT PER PERSON

5,000,000 THB

5,000,000 THB



ADDITIONAL BENEFITS

Costs of medical equipment and supplies (IPD)	✓ Paid in Full	✓ Paid in Full
Reconstructive surgery following accident (IPD)	✓ Paid in Full	✓ Paid in Full
Fees for physical artificial equipment and surgery to insert artificial equipment into the body (IPD)	✓ Paid in Full	✓ Paid in Full
Local ambulance service fee (IPD)	✓ Paid in Full	✓ Paid in Full
Expenses associated with medical treatments not requiring an overnight hospital stay (Day Care Treatment)	✓ Paid in Full	✓ Paid in Full
Cancer treatment not requiring an overnight hospital stay (Day Care Treatment) or Outpatient cases	✓ Paid in Full	✓ Paid in Full
Treatment of conditions resulting from congenital abnormalities or congenital incomplete body organ formation systems or genetic diseases or developmental disorders of the body that appears after the date of policy inception and appears before the insured reaches the age of 16 years (10 months waiting period).	THB 25,000 per policy year	THB 25,000 per policy year
Wheelchair equipment or crutches in case of inpatient or in case of treatment that has not stayed overnight in the hospital (Day Care Treatment).	THB 5,000 per policy year	THB 5,000 per policy year
Limit of Loss of Life, Dismemberment, Loss of Sight, Loss of Hearing, Loss of Speech or Permanent Disability from accident.	THB 100,000	THB 100,000
Worldwide coverage in case of accident or unforeseen medical emergencies outside the area of coverage.	THB 1,250,000 per policy year (up to 90 days per trip, maximum 180 days per policy year)	THB 1,250,000 per policy year (up to 90 days per trip, maximum 180 days per policy year)

Paid in Full: Coverage up to Overall Annual Limit per person.

Admission for treatment as an inpatient refers to an admission for treatment as in inpatient or major surgery without requiring an inpatient admission (day surgery) in the Medical Facility per time; and includes an admission for treatment as in inpatient or Major surgery without requiring an Inpatient admission in the Medical Facility no matter how many times for the same injury or illness, and is not yet cured, including related or continuous complications. Admission within 90 days from the last discharge from the Medical Facility is considered the same admission for treatment.

Emergency refers to a sudden, severe, unforeseen acute medical condition or injury commencing within 48 hours of the Emergency event which requires immediate medical treatment, that without treatment could result in death or serious impairment of bodily function.

This English version is an indicative translation of the original Thai version. The original Thai version is the only legally binding version.

Optional Benefits



OUTPATIENT BENEFITS (OPTIONAL)

OPTION 1

OPTION 2

OUTPATIENT ANNUAL LIMIT PER PERSON

40,000 THB

200,000 THB

COPAYMENT

50%

NO COPAYMENT

1	General Practitioner fees	☑ Paid in Full	☑ Paid in Full
2	Specialist fees (other than the treating doctor)	THB 8,000 per day	THB 8,000 per day
3	Medical expenses for minor surgery that exceeds the limit of Section 13 Medical expenses for minor surgery	☑ Paid in Full	☑ Paid in Full
4	Lab test, X-rays, Diagnostic & Pathology Test	☑ Paid in Full	☑ Paid in Full
5	Prescribed Medicine	☑ Paid in Full	☑ Paid in Full
6	Prescribed Physiotherapy	Not covered	THB 2,000 per visit Maximum 15 visits per policy year
7	Prescribed Hearing Aids and Orthopedic Appliances	Not covered	THB 20,000 per policy year
Extended Clauses	Vaccination	Not covered	THB 10,000 per policy year
	General Health Check-ups for primary health screening including annual Ultrasound, Mammogram, Pap Test or Thin-prep, Prostate Cancer Screening	Not covered	THB 10,000 per policy year





Paid in Full: Coverage up to Outpatient Annual Limit per person.



When combined with Benefits of Insuring Agreements and other Extended Clauses of health insurance coverage category under this insurance policy, the Company will pay benefits not exceeding Maximum benefit per policy year.

This English version is an indicative translation of the original Thai version. The original Thai version is the only legally binding version.

Optional Benefits

 DENTAL BENEFITS (OPTIONAL)		DENTAL OPTION 1	DENTAL OPTION 2	DENTAL OPTION 3
DENTAL ANNUAL LIMIT PER PERSON		20,000 THB	60,000 THB	100,000 THB
COPAYMENT		10%	10%	10%
1	Dental Treatment: <ol style="list-style-type: none"> Dental scaling Fillings Dental examination or oral health checkup Tooth X-Ray Tooth extraction Root canal treatment (excluding crowns/bridges) Wisdom teeth extraction Flouride coating Enamel Dental prostheses 	THB 20,000	THB 60,000	THB 100,000
2 	Artificial Dental Treatment: <ol style="list-style-type: none"> Crowns Implants Orthodontics Waiting Period: Artificial dental treatment: 9 months Orthodontics (for insured below 18 years old): 24 months			

 MATERNITY BENEFITS (OPTIONAL)		MATERNITY OPTION 2	MATERNITY OPTION 3
MATERNITY ANNUAL LIMIT PER PERSON		200,000 THB	300,000 THB
1 	Pregnancy and normal childbirth Waiting Period: 10 months	THB 200,000	THB 300,000
2 	Neonatal care within 25 days of birth Waiting Period: 10 months	THB 20,000	THB 30,000
3 	Complications from pregnancy and childbirth Waiting Period: 10 months	THB 1,000,000	THB 1,000,000

 VISION BENEFITS (OPTIONAL)		VISION OPTION
VISION ANNUAL LIMIT PER PERSON		10,000 THB
1 	Vision Treatment: <ol style="list-style-type: none"> Eyesight examination Glasses, frames, lenses Contact lenses Laser treatment Waiting Period: 9 months	THB 10,000

Paid in Full: Coverage up to Dental, Vision or Maternity Annual Limit per person.

This English version is an indicative translation of the original Thai version. The original Thai version is the only legally binding version.

Eligibility



Applicants must reside in Thailand for at least 180 days per year.



Hi5 is available to applicants aged up to 70 years old.
Applicants under 6 years old must apply with at least one parent.



Some occupations cannot apply for Hi5 such as (but not limited to): medical professionals, professional athletes, policemen and other high-risk professions.

Area of coverage



Hi5 covers you everywhere for medical emergencies, up to 90 days per trip (180 days max per year and up to 1,250,000 THB per policy year).



You may choose to have your planned treatments in any of the countries listed in your chosen zone.

Zone A: Worldwide excluding USA.

Zone B: Worldwide excluding USA, Canada, Switzerland, Israel, Japan, Hong Kong, Bahamas, China.

Zone C: Worldwide excluding USA, Canada, Switzerland, Israel, Japan, Hong Kong, Bahamas, China, Russia, United Kingdom, Singapore, Taiwan, Brazil.

Terms and conditions



Pre-existing conditions are not covered unless declared and accepted by the Insurer.



All applicants must fill out a medical questionnaire, some additional medical information may be requested.



Policies can be renewed until Insured is 99 years old.



Waiting periods apply to certain benefits and medical conditions. Please refer to the Table of Benefits and Policy.

General Exclusions:

(This is a non exhaustive list, please refer to the original Policy Wording for full list of exclusions).



1. Injuries sustained during the commitment of a serious crime or while being arrested or evading capture.
2. Injuries that occur while engaging in motor racing, boat racing, horse racing, ski racing (including Jet skis), skating competition, boxing, parachuting/skydiving, using or racing with a paramotor, gliding, boarding or descending or travelling in a hot air balloon, bungee jumping, diving with air tanks and underwater breathing equipment.
3. War, invasion, acts on foreign enemies, war-like acts whether declared or not, civil war, revolution, insurrection, civil commotion, population rising against the government, riot, strike, coup, declaration of martial law; or any event which led to the declaration or upholding of martial law.
4. Terrorism.
5. Radiation or radioactive transmission from nuclear fuels or from any nuclear waste due to the combustion of nuclear fuel and from any form of nuclear disintegration.
6. Injuries resulting from consequences of being under the influence of drugs or alcohol.



Applicants should study the terms and conditions of the insurance policy before purchasing.

This brochure is for informational purposes only and is not an insurance contract. "Hi5" is the marketing name for plans under the Health and Accident Insurance Luma Asia Care Personal Policy.

Full details of coverage and exclusions are specified in the insurance Policy Wording.

Advantages of being a LUMA Member

Join the Brighter Side

EXPERT SECOND MEDICAL OPINION

Simply put, a Second Medical Opinion is when you consult two doctors over one specific illness or set of symptoms.

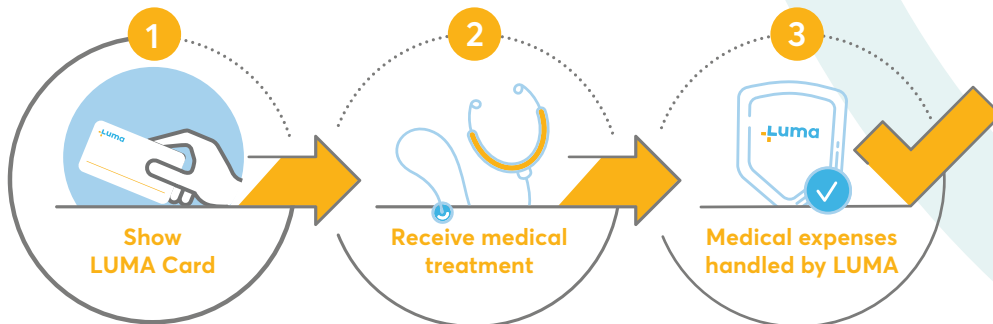
Situations where we recommend you to get in touch with our team to get a second opinion:

- When a diagnosis is ambiguous or when the results you got are simply unclear
- When the diagnosis is serious
- When the doctor is recommending a controversial treatment
- When the current treatment is ineffective
- You lack confidence in your current doctor

Our in-house team of international doctors with 25+ years of experience provides Second Medical Opinion with additional expertise to guide you in the right direction.

400+ HOSPITALS AND CLINICS WITHIN LUMA'S PREFERRED MEDICAL NETWORK

Enjoy cashless checkouts with no out-of-pocket expenses when visiting a hospital within our medical network across Thailand, Asia, and beyond.



EASY CLAIMS MANAGEMENT

Manage your claims at your fingertips. Submit your claims without any paperwork for outpatient claims under 10,000 THB.



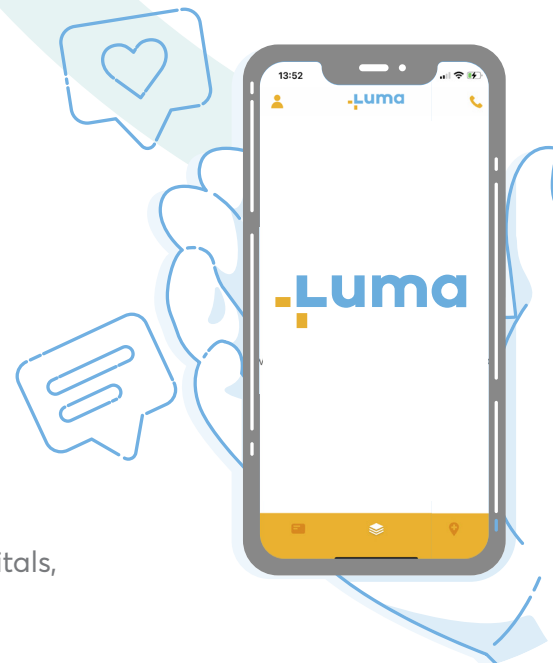
Online Web Portal



Luma Care Mobile Application

EXCLUSIVE MEMBER PRIVILEGES

Enjoy a wide range of exclusive privileges including world-class hospitals, wellness brands, and many more.



Got a question?
Ask our teams!
hello@lumahealth.com



LINE @luma



f Luma Health Insurance

Brighter Health.



Contact Luma

+66 2 494 3600

hello@lumahealth.com



@luma



Luma Health Insurance



Luma Health Insurance



LumaBrighterHealth

57 Park Ventures Ecoplex 9th Floor, Unit 912
Wireless Road, Lumpini, Pathumwan
Bangkok 10330 Thailand

Luma Care Co., Ltd is licensed by the Office of Insurance Commission (OIC)
Non-life insurance broker licence: ๓00008/2555

This brochure is for informational purposes only and is not an insurance contract.
"Hi5" is the marketing name for plans under the Health and Accident Insurance Luma Asia Care Personal Policy, which benefits are insured with The Navakij Insurance Public Company Limited.
Full details of coverage and exclusions are specified in the insurance policy wording.

lumahealth.com